

Important Customer Notice

CHANGE OF CASEMENT HANDLE

Various issues have recently come to light which have prompted an enforced change of casement window handle with immediate effect.

We therefore wish to take this opportunity to inform all customers that a new variant handle will be supplied from the beginning of next week. Initially this change will apply to white handles on our Rehau 70mm range of casements but will be applied to all other systems (Tritec and Deceuninck) as existing stocks of the current handles are run down.

One benefit of the new casement handle is that it can be converted into a non-locking version by simply inserting a cap that clips into the key aperture.

Full details of the new handle have been posted in the technical section on our web site www.climatec-windows.co.uk/technicalmenu.html

Please do not hesitate to contact us if you have any queries.