

## Customer Information

23<sup>rd</sup> June 2005

### **Subject : VENTILATING WOODGRAIN EXTERNAL CILLS**

**REHAU** have recommended that we advise customers to introduce ventilation holes to the underside of all woodgrain cills that face directly towards the sun for any length of time - this would normally mean all cills fitted to south facing elevations.

The drilling of ventilation holes enables the heated air within the cill chambers to escape, if the heated air is unable to escape it will expand to such an extent that it will force off the end caps or worse still will cause the cill to deform in situ.

We have to leave it to the discretion of the customer to ventilate the cills as we do know whether or not the cills will be exposed to sunlight. Labels will be applied to woodgrain cills before dispatch as a reminder.

If you have any queries please do not hesitate to contact us.

Yours Sincerely,

Stephen Barker  
Director